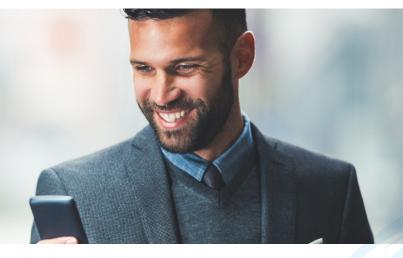


sales @CrosswindVoIP.com () 800-249-1348 2 CrosswindVoIP.com ()

Crosswind is the only world-class, unified communications provider dedicated to empowering small and mid-sized businesses to connect faster and work smarter, anywhere on any device.



## MOBILITY ENABLES SMBs

Finally! A UCaaS Solution that meets the demands of today's dynamically changing workplace. Give your team an integrated, streamlined experience with ALL their communications needs in one place. Whether your workers are at home, in the office or somewhere in between, they're still connected.



# Crosswind UCaaS is a perfect fit for small and mid-sized businesses.

Competing in today's market requires a dynamic team and a trusted network that can quickly meet evolving business needs. By understanding the complex challenges of SMBs, we have become a trusted advisor to thousands of companies across the U.S. Companies like:







## Crosswind Plans & Features

#### **Hosted PBX Plan**

### **USER CALLING FEATURES**

Seamless calling between all devices. Support for up to 5 devices per end user. Industry-standard calling features:

✓ Transfer to mobile

✓ Do not disturb

Caller ID

Call park

✓ Call hold

Call transfer

Auto attendant

✓ Dial-by-name

directory

- ✓ Call forwarding
- Message/music on hold
- ✓ Call recording
- Call barge/listen 'n whisper
- ✓ 3-way calling
- Call queuing
- ✓ Ring groups

UNIFIED MESSAGING

- Single voice mailbox across all phone numbers
- ✓ Voicemail to email
- Voicemail distribution
- Transfer voicemails to other recipients

#### **INSTANT MESSAGING**

Crosswind IM & Presence soft client included with every user.

- ✓ Operates on all devices (Mac, Windows, iOS and Android)
- ✓ Voice and video calling
- ✓ Voice messaging
- ✓ Softphone

#### Managed UCaaS Plan

- Centralized portal for management of users and features
- Software maintenance updates as needed
- Annual releases and upgrades
- Incident response with SLA support
- App integration
- Moves, adds and changes with SLA support

### Yealink Collaboration Endpoints

Crosswind has partnered with Yealink to provide a wide range of communication devices designed to meet the needs of your organization.

- T43 Series: Cost-effective, full-featured VoIP with Optima HD voice, dual USB ports and acoustic shield for desktops, restaurants and small conference rooms.
- Android-based smartphone: Well-suited for executives and busy managers with collaboration demands. Supports a removable 2-megapixel HD camera, CAM50.



### **Included Services**

- Dedicated project partner
- Porting coordination
- Switch configuration
- 24/7/365 WAN monitoring
- SD-WAN
- Optional 4G LTE failover
- Help desk to manage moves, adds and changes
- ✓ Analytics

#### **Optional Services**

Deploy universal communications and collaboration solutions to your organization without compromise. Let Crosswind decrease your time to deploy with our professional field services team. The following services are optional, but highly recommended to enable a successful installation.

- ✓ Low-voltage cabling
- Phone deployment
- ✓ Switch deployment
- ✓ ATA deployment
- ✓ SD-WAN deployment
- TTU support
- On-site or remote training
- Network engineering
- Integration with thirdparty software