



Crosswind is the only world-class, unified communications provider dedicated to empowering small and mid-sized businesses to connect faster and work smarter, anywhere on any device.

MOBILITY ENABLES SMBs

Finally! A UCaaS Solution that meets the demands of today's dynamically changing workplace. Give your team an integrated, streamlined experience with ALL their communications needs in one place. Whether your workers are at home, in the office or somewhere in between, they're still connected.

	Affordable — you only pay for what you use		Reduced costs — eliminates expensive network provider costs by routing traffic over the internet
	Easy to use <ul style="list-style-type: none">o Messaging, phone and video all in one placeo Switch between mobile and desktop		Reduction in operating expenses — no administration, licensing or maintenance
	Enterprise — grade cloud PBX platform available to any size company		Reduction in capital expenses with minimal hardware
	Productivity through online collaboration and work-from-anywhere capabilities		Availability — the technology moves with you from the office to home and in-between
	Flexible — connect multiple offices and remote workers		Enhanced security with next-generation firewall protection
			Always-on reliability

Crosswind UCaaS is a perfect fit for small and mid-sized businesses.

Competing in today's market requires a dynamic team and a trusted network that can quickly meet evolving business needs. By understanding the complex challenges of SMBs, we have become a trusted advisor to thousands of companies across the U.S. Companies like:





Crosswind Plans & Features

Hosted PBX Plan

USER CALLING FEATURES

Seamless calling between all devices.
Support for up to 5 devices per end user.
Industry-standard calling features:

- ✓ Call forwarding
- ✓ Message/music on hold
- ✓ Call recording
- ✓ Call barge/listen 'n whisper
- ✓ 3-way calling
- ✓ Call queuing
- ✓ Ring groups
- ✓ Transfer to mobile
- ✓ Caller ID
- ✓ Do not disturb
- ✓ Call park
- ✓ Call hold
- ✓ Call transfer
- ✓ Auto attendant
- ✓ Dial-by-name directory

UNIFIED MESSAGING

- ✓ Single voice mailbox across all phone numbers
- ✓ Voicemail to email
- ✓ Voicemail distribution
- ✓ Transfer voicemails to other recipients

INSTANT MESSAGING

Crosswind IM & Presence soft client included with every user.

- ✓ Operates on all devices (Mac, Windows, iOS and Android)
- ✓ Voice and video calling
- ✓ Voice messaging
- ✓ Softphone



Managed UCaaS Plan

- ✓ Centralized portal for management of users and features
- ✓ Software maintenance updates as needed
- ✓ Annual releases and upgrades
- ✓ Incident response with SLA support
- ✓ App integration
- ✓ Moves, adds and changes with SLA support

Yealink Collaboration Endpoints

Crosswind has partnered with Yealink to provide a wide range of communication devices designed to meet the needs of your organization.

- ✓ T43 Series: Cost-effective, full-featured VoIP with Optima HD voice, dual USB ports and acoustic shield for desktops, restaurants and small conference rooms.
- ✓ Android-based smartphone: Well-suited for executives and busy managers with collaboration demands. Supports a removable 2-megapixel HD camera, CAM50.



Included Services

- ✓ Dedicated project partner
- ✓ Porting coordination
- ✓ Switch configuration
- ✓ 24/7/365 WAN monitoring
- ✓ SD-WAN
- ✓ Optional 4G LTE failover
- ✓ Help desk to manage moves, adds and changes
- ✓ Analytics

Optional Services

Deploy universal communications and collaboration solutions to your organization without compromise. Let Crosswind decrease your time to deploy with our professional field services team. The following services are optional, but highly recommended to enable a successful installation.

- ✓ Low-voltage cabling
- ✓ Phone deployment
- ✓ Switch deployment
- ✓ ATA deployment
- ✓ SD-WAN deployment
- ✓ TTU support
- ✓ On-site or remote training
- ✓ Network engineering
- ✓ Integration with third-party software